

## **Selective Call Acceptance**

Selective Call Acceptance allows you to screen incoming calls by creating a list of phone numbers from which you are willing to accept calls. Calls from phone numbers not contained on your list are sent to an announcement that informs the caller that you are not receiving calls at this time.

### **What “Selective Call acceptance” does for you:**

- Enhances security and privacy by allowing only the most important calls to reach you.
- Prevents unwanted interruptions, particularly solicitation calls.

### **TO USE SELECTIVE CALL ACCEPTANCE:**

1. Press \*64 (rotary phone dial 1164).
2. Listen to the voice instructions, which will guide you through the steps of how to:
  - Turn Selective Call Acceptance on or off.
  - Make changes to your Selective Call Acceptance list.

### **PRESS**

### **IF YOU WANT TO:**

- |    |   |
|----|---|
| 0  | Repeat the instructions   |
| 1  | Review the numbers on your Selective Call Acceptance list.                                |
| 3  | Turn Selective Call Acceptance on/off.  |
| #  | Add a number to you Selective Call Acceptance list. (Dial 12 for rotary phone sets.       |
| *  | Delete a number from you Selective Call Acceptance list. (Dial 11 for rotary phone sets.) |
| 08 | Delete all numbers from your Selective Call Acceptance list.                              |

## Selective Call Rejection

Selective Call Rejection allows you to create a list of phone numbers from which you do not wish to receive calls. Calls from phone numbers on you list are sent to an announcement that informs the caller that you are not receiving calls at this time.

### What “Selective Call Rejection” Does for you:

- Allows you to block calls from people with whom you do not wish to speak.
- Enhances security and privacy.

### To Use Selective Call Rejection:

1. Press \*60 (rotary phone dial 1160)
2. Listen to the voice instructions which will guide you through the steps of how to:
  - Turn Selective Call Rejection on or off
  - Make changes to your Selective Call Rejection list.

### PRESS

### IF YOU WANT TO:

- |    |  |
|----|--|
| 0  | Repeat the instructions  |
| 1  | Review the numbers on your Selective Call Rejection list.                                  |
| 3  | Turn Selective Call Rejection on/off.  |
| #  | Add a number to you Selective Call Rejection list. (Dial 12 for rotary phone sets.)        |
| *  | Delete a number from your Selective Call Acceptance list. (Dial 11 for rotary phone sets.) |
| 08 | Delete all numbers from your Selective Call Rejection list.                                |

3. After receiving an annoying call, you may wish to prevent that person from calling you in the future. Selective Call Rejection’s voice instructions will explain how to add the number of the last caller to your list (even if you do not now the party’s number):

Hang up, then lift the receiver and listen for dial tone.

Press\*60 (rotary phone dial 1160) and listen for instructions.

Press #01#.

Note:

If a number that is on your Selective Call Rejection list is also put on any of your other lists (for example, Priority Call), Selective Call Rejection will override the other services for that telephone number.

## Selective Call Forwarding

Selective Call Forwarding allows you to create a list of phone numbers that are to be forwarded when they call you. When you activate this service, and a call arrives from telephone number that is on your list, the call is forwarded. All other calls will ring your phone in the normal fashion.

### What “Selective Call Forwarding” does for you:

- Eliminates having to wait for important calls.
- Your most important calls can be forwarded to a number where they can be answered.
- You can leave your home or office and still receive urgent calls.

### To Use Selective Call Forwarding:

1. Lift handset and listen for dial tone
2. Press \*63 (rotary phone dial 1163).
3. Listen to the voice instructions, which will guide you through the steps of how to:
  - Turn Selective Call Forwarding on or off.
  - Make changes to your Selective Call forwarding list.

### PRESS

### IF YOU WANT TO:

- |    |  |
|----|--|
| 0  | Repeat the instructions  |
| 1  | Review the numbers on your Selective Call Forwarding list.                                 |
| 3  | Turn Selective Call Forwarding on/off.   |
| #  | Add a number to you Selective Call Forwarding list. (Dial 12 for rotary phone sets.)       |
| *  | Delete a number from your Selective Call Forwarding list. (Dial 11 for rotary phone sets.) |
| 08 | Delete all numbers from your Selective Call Forwarding list.                               |

4. Voice instructions will also guide you through the steps of how to enter, confirm, or change the number to which your calls will be forwarded:

### PRESS

### IF YOU WANT TO:

- |   |                                |
|---|--------------------------------|
| 1 | Confirm the forward-to number. |
| 0 | Change the forward-to number.  |

## **Automatic Callback**

Automatic Callback allows you to dial a code that will automatically redial the last number called from the customer's station. This applies regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system monitors the calling and called lines and attempts to connect the call for up to 30 minutes or until completion or cancellation. Once both lines are idle, a distinctive ringing alerts the customer that the call is ready to be set up.

### **TO USE AUTOMATIC CALLBACK:**

1. Press \*66 to activate
2. Press \*86 to deactivate

Call setup is performed when the calling subscriber answers the ringing. This feature will not work on 800 or 900 prefixed numbers, international calls, calls to a number with call forwarding active or lines with a non-unique directory number. To use per call blocking on a call placed using Automatic Callback, the customer **must activate the per call blocking prior** to activating the Automatic Callback feature.

## **Automatic Recall**

Automatic Recall – by dialing an activation code, a subscriber directs the switch to recall the directory number of the last incoming call to the subscriber's set. At this time, the subscriber hears the directory number of the call prior to deciding whether or not to recall the number. (If the call has been blocked, the subscriber will hear a recording indicating the caller is "Private" or "Anonymous" and cannot be returned.) If the called station is busy, the system scans the called line for an idle condition. The scan continues for 30 minutes or until completion or cancellation. The calling station receives a distinctive ring when the called station is idle. Call setup is performed when the calling subscriber answers the ringing.

### **TO USE AUTOMATIC RECALL:**

1. Press \*69 to activate
2. Press \*89 to deactivate

This feature will not work on 800 or 900 prefixed numbers, international calls, calls to a number with call forwarding active or lines with a non-unique directory number. Only the last incoming call can be returned. To use per call blocking on a call placed using Automatic Recall, the customer must activate the per call blocking prior to activating the Automatic Recall feature. This feature will not work in any way on blocked calls.

## **Toll Restriction with PIN**

Toll Restriction with PIN – this feature is activated by the Company at the customer's request. This feature allows the customer to prevent unauthorized persons from making long distance calls by requiring the caller to enter a pin number when making a long distance call. The pin number is selected by the Company and is given to the customer at the time of installation.