

#### Welcome to Sytek!

A service provided by Upsala Cooperative Telephone Association

Please fill out the attached application for telephone and/or internet service.

There is a required deposit of \$100 due when the application is returned to our office. It will be credited back to your account after 12 months of timely payments. Sytek has an installation fee which will be determined depending on the existing equipment at your home. This can be paid up front or with your first billing statement. **This is a separate and additional charge from the deposit.** 

If you are requesting service for a newly constructed house, please allow 4 weeks for the installation, provided the ground allows for plowing of the Fiber To The Home (FTTH). If the ground is frozen, plowing/boring will be based on environment. If fiber needs to be plowed/bored, the installation fee is \$1,200 plus the plowing/boring fee. The \$1,200 installation fee may be waived with a 24 month contract.

If you are requesting service for an existing home, please allow two weeks for installation provided that FTTH was plowed at an earlier date. If fiber has already been plowed to the home, the installation fee is \$100. The \$100 installation fee may be waived with a 12 month contract.

If the application requires plowing of the Fiber-To-The-Home, our technicians will need to go to the site and measure. The first 250' on private right away (driveway to home) is free. The first 750' on public right of way (coming from our nearest ped to your driveway) is free. It is \$5.50 per foot after the 250' on private and \$5.50 per foot after the 750' on public. When our office has finished measuring, you will receive an estimate by email or by mail with the deposit amount required to start the installation of service.

Boring Fiber-To-The-Home will be 100% customer responsibility at \$12.00 per foot. Our technicians will need to go to the site and measure. When our office has finished measuring, you will receive an estimate by email or by mail with the deposit amount required to start the installation of service.

573 Telephone Service is \$22.57 plus surcharges and taxes. The following are local calls for Sytek customers:

845	Albany	547	Swanville
836	Freeport	584	Royalton
746	Holdingford	616, 631, 632	Little Falls

Here are just a few cell phone exchanges that are also local to the Sytek telephone customers: 228, 232, 302, 360, 374, 412, 414, 431, 630, 635, 639, 733, 735 & 803

VoIP (Voice over internet protocol) telephone service is available outside of the 573 exchange starting at \$29.99 plus surcharges and taxes. Business pricing is higher.



#### **SYTEK SERVICE APPLICATION**

This is a fillable pdf form, click to download, open this document into Acrobat Reader, fill out both pages, sign and email to: billing@sytekcom.com, or print and mail to: Sytek • PO Box 277 • 117 South Main Street • Upsala MN 56384 Please call (320) 573-1390 with any questions about this form.

DATE OF APPLICATION APPLICANT NA	ME	CONTACT NUMBER
MAILING ADDRESS	CITY-STAT	E-ZIP
911 ADDRESS (service address if different)		COUNTY OF SERVICE
NEW HOME CONSTRUCTION? HAS FIBE	R ALREADY BEEN PLOWED?	
Yes No Yes	No	I AM INTERESTED IN (SELECT ONE)
	YOU LIKE TO (There is a \$50	Internet only
	A MEMBER? fee to become	Telephone and internet
Yes No Yes	No a member)	Telephone only
TELEPHONE CUSTOMERS ONLY		
Do you want your name in the local phorfee for an unpublished number)  Yes No	ne directory and released to	directory assistance? (\$1 monthly
PUBLISHED NAME	PUBLISHED ADDRESS	

#### **INTERNET SPEED**

Customers speed experiences will vary, especially when accessing the internet wirelessly from various devices. Download speeds are via a wired connection and are up to 1 gig per second via a wired connection. Due to overhead capacity reserved to deliver the data, speeds may be less than 1 gig. Internet speeds through a wired or wireless connection are not guaranteed due to conditions outside of network control, including customer location, size of customer home, differences in home construction or age of customers devices and equipment.

#### A \$100 DEPOSIT IS REQUIRED WITH RETURN OF APPLICATION:

Your deposit is credited back to your account after 12 months of timely payments. INSTALLATION FEE:

- \$100\* if fiber has already been plowed to your home.
- \$1200\*\* if fiber has not been plowed to your home.
- If fiber has not been plowed to your home a separate plowing fee may be required.
- The installation fee may be waived with a \*12 or \*\*24 month contract.
- The installation fee is a separate and additional charge from the deposit.
- You may pay the installation fee up front, or with your first billing statement.
- A late payment charge of 1.5% per month (18% per year) will be applied to any amount past due.
- The minimum late payment charge is \$.50.

TELEPHONE CUSTOMERS ONLY	REQUIRED PIN/PASSWORD				
For Telephone Customers In 2007, the Federal Common Commission (FCC) adopted new rules for telephone protect your customer information. Customer Propried Information (CPNI) includes the call detail information etc. as well as the types of service offerings to which are used.	companies to etary Network n such as called number, time of call, length of call				
As you may be aware, we will only be able to discuss the account or legal power of attorney. If call detail you will need to provide a previously set password in to supply the requested information over the phone.	or password information is required over the phone, order for our customer service representative (CSR)				
In an effort to serve you better, we are asking you to the event that you call our office requesting informa your password, we will ask you one of these question account.	tion about your account, and do not remember				
TELEPHONE AND INTERNET CUSTOMERS					
Please answer at least two questions, OR give us a point regarding your password or account information.	assword or PIN # so we can validate you if you call				
MOTHER'S MAIDEN NAME FAVORITE TEACHER	FAVORITE PET'S NAME CITY YOU WERE BORN IN				
SCHOOL YOU GRADUATED FROM	PIN/PASSWORD				
SIGNATURE (Sytek accepts a digital signature or a hand signature)	ture)				
OPTIONAL RECURRING ACH/EBILL FORM					
Fill out the information below to save time and mone receive a paper bill	ey! A \$2.00 surcharge will apply if you choose to				
<b>EMAIL</b> (save \$2.00 and <b>send pdf ebill only</b> to this emo	<u> </u>				
	I will call in my bank or credit card information				
ACH/EFT PAYMENTS (please enclose a voided check) This is a free service.					
BANK NAME BANK ACCOUNT	NUMBER ROUTING NUMBER				
CREDIT CARD PAYMENTS A \$2.00 surcharge will apply	for payments made via credit card.				
VISA/MASTERCARD/DISCOVER	EXPIRATION DATE THREE DIGIT CODE				
AUTHORIZED USER SIGNATURE (Sytek accepts a digital signature or a hand signature)  DATE					
AUTHORIZED USER SIGNATURE (Sytek accepts a digital	l signature or a hand signature)  DATE				



# WHY MEMBERSHIP?

## Why Join Us?

Serving Central
Minnesota since 1907,
our company has
grown into providing
many different services.
We are owned by our
members and run for
the benefit of our
customers. We're a
people-first organization
and our values are
centered in making a
positive and lasting
impact.

## Membership

## What does membership mean to me?

When you have a membership with Sytek (UCTA), you get exclusive voting rights, annual meeting review and a return on your investment. Sytek is currently paying members through 1980.

## **Earnings**

- In 2019 we allocated **more** than 100% back to our members!\*
- One time \$50 non- refundable membership fee

EXAMPLE: John Smith services cost him \$1,140.00 for the year, we allocated \$1,226.25 back to his account

\*The amount of refund varies from year to year based on how much profit the cooperative makes in any given year and if there are any upcoming projects. Future refunds are not guaranteed and the decision on how much to return in cash to the cooperative members at any given time is made by the cooperative's board of directors and will vary from year to year.

WHEN SYTEK MAKES MONEY, 100% OF THE THE MONEY IS ALLOCATED BACK TO ITS MEMBERS

## SYTEKCOM.COM

320.573.1390 • 888.573.1390 117 South Main St • PO Box 277 Upsala, MN 56384



#### APPLICATION FOR MEMBERSHIP

The undersigned (hereinafter called the "Applicant"), hereby subscribes to membership in a corporation, organized under the laws of the State of Minnesota under the name UPSALA COOPERATIVE TELEPHONE ASSOCIATION dba Sytek Communications (hereinafter called the "Cooperative") upon the following terms and conditions:

- The Applicant will pay an amount of \$50, which shall constitute the membership fee and must meet all conditions set forth in Articles of Incorporation and By-Laws of the Cooperative.
- 2. The Applicant will purchase from the Cooperative telephone or other communication services and will pay therefor monthly rates to be determined from time to time in accordance with the By-Laws of the cooperative, it being expressly understood that all amounts paid by Applicant in excess of operating cost and expenses of the Cooperative are furnished by Applicant as capital and Applicant shall be credited with the capital so furnished as provided in the By-Laws.
- 3. To the extent it may be necessary for the Cooperative to provide the telephone or other communication service to Applicant, the Applicant hereby grants to the Cooperative a right of way easement to construct, operate and maintain a telephone line or communication system on, over, or under the land describe below and in or upon

- all streets, roads or highways abutting said land. The Applicant further agrees that in the event that said Applicant does not own all private land or lands necessary to be crossed, as stated above, he or she or they shall obtain, on forms provided by the Cooperative, all necessary easements from the owner or owners of said land or lands and shall submit same to said Cooperative prior to installation of such communication service.
- 4. The Applicant will comply with and be bound by the provisions of the Articles of Incorporation and By-Laws of the Cooperative, and such rules and regulations as may from time to time be adopted by the Cooperative.
- The Applicant, by becoming a member or shareholder, assumes no personal liability or responsibility for any debts or liabilities of the Cooperative and it is expressly understood that Applicant's private property is exempt from execution for any such debts of liabilities.

This Application is made in consideration of similar applications by others and is understood to be an agreement with such applicants.

The acceptance of this application by the Cooperative shall constitute an agreement between the Applicant and the Cooperative and shall continue in force until cancelled by at least 30 days written notice given by either party to the other.

Date: / / /	Applicant's Name:	FIRST	
Address:	City:	State: Zip:	
Telephone Number: ()	Email:		
Signature of Applicant:			
	(Sytek accepts a digital signature	or a hand signature)	

Office Use Only: Certificate Number \_\_\_\_\_\_

This application for membership is optional and requires non-refundable one-time fee of \$50.00.