



# SYTEK SERVICE APPLICATION

This is a fillable pdf form, click to download, open this document into Acrobat Reader, fill out both pages, sign and email to: info@sytekcommunications.com, or print and mail to: Sytek • PO Box 277 • 117 South Main Street • Upsala MN 56384  
Please call (320) 573-1390 with any questions about this form. **PLEASE PRINT**

DATE OF APPLICATION

APPLICANT NAME

PHONE NUMBER

MAILING ADDRESS

CITY-STATE-ZIP

911 ADDRESS (service address if different)

COUNTY OF SERVICE

NEW HOME CONSTRUCTION?

Yes  No

HAS FIBER ALREADY BEEN PLOWED?

Yes  No

ARE YOU AN UPSALA COOPERATIVE MEMBER

Yes  No

WOULD YOU LIKE TO BECOME A MEMBER?

Yes  No

*(There is a \$50 nonrefundable fee to become a member)*

### I AM INTERESTED IN (SELECT ONE)

- Internet only
- Telephone and internet
- Telephone only

## TELEPHONE CUSTOMERS ONLY

Do you want your name in the local phone directory and released to directory assistance? (\$1 monthly fee for an unpublished number)

Yes  No

PUBLISHED NAME

PUBLISHED ADDRESS

## INTERNET SPEED

Customers speed experiences will vary, especially when accessing the internet wirelessly from various devices. Download speeds are via a wired connection and are up to 1 gig per second via a wired connection. Due to overhead capacity reserved to deliver the data, speeds may be less than 1 gig. Internet speeds through a wired or wireless connection are not guaranteed due to conditions outside of network control, including customer location, size of customer home, differences in home construction or age of customers devices and equipment.

### A \$100 DEPOSIT IS REQUIRED WITH RETURN OF APPLICATION OR BEFORE INSTALLATION:

Your deposit is credited back to your account after 12 months of timely payments.

INSTALLATION FEE:

- \$100\* if fiber has already been plowed to your home.
- \$1200\*\* if fiber has not been plowed to your home.
- If fiber has not been plowed to your home a separate plowing fee may be required.
- The installation fee may be waived with a \*12 or \*\*24 month contract.
- The installation fee is a separate and additional charge from the deposit.
- You may pay the installation fee up front, or with your first billing statement.
- A late payment charge of 1.5% per month (18% per year) will be applied to any amount past due.
- The minimum late payment charge is \$.50.

### OFFICE USE ONLY

Deposit paid by:

Check # \_\_\_\_\_

CC ending in  
\_ \_ \_ \_

Date: \_\_\_\_\_

**Please complete both sides - over**

## TELEPHONE CUSTOMERS ONLY

REQUIRED PIN/PASSWORD

For Telephone Customers In 2007, the Federal Communications Commission (FCC) adopted new rules for telephone companies to protect your customer information. Customer Proprietary Network Information (CPNI) includes the call detail information such as called number, time of call, length of call etc. as well as the types of service offerings to which you subscribe and the extent to which the services are used.

As you may be aware, we will only be able to discuss account information with the person(s) listed on the account or legal power of attorney. If call detail or password information is required over the phone, you will need to provide a previously set password in order for our customer service representative (CSR) to supply the requested information over the phone.

In an effort to serve you better, we are asking you to answer two or more of the following questions. In the event that you call our office requesting information about your account, and do not remember your password, we will ask you one of these questions before giving any information about your account.

## PLEASE ANSWER TWO QUESTIONS

**Please answer at least two questions, OR give us a password or PIN # so we can validate you if you call in regarding your password or account information.**

MOTHER'S MAIDEN NAME	FAVORITE TEACHER	FAVORITE PET'S NAME	CITY YOU WERE BORN IN
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SCHOOL YOU GRADUATED FROM	PIN/PASSWORD		
<input type="text"/>	<input type="text"/>		

**SIGNATURE** (Sytek accepts a digital signature or a hand signature)

## OPTIONAL RECURRING ACH/EBILL FORM

Fill out the information below to save time and money! A \$2.00 surcharge will apply if you choose to receive a paper bill

**EMAIL** (save \$2.00 and **send pdf ebill only** to this email address.)

I will call in my bank or credit card information

**ACH/EFT PAYMENTS** (please enclose a voided check) **This is a free service.**

BANK NAME	ROUTING NUMBER	BANK ACCOUNT NUMBER
<input type="text"/>	<input type="text"/>	<input type="text"/>

**CREDIT CARD PAYMENTS** **A \$2.00 surcharge will apply for payments made via credit card.**

VISA/MASTERCARD/DISCOVER	EXPIRATION DATE	THREE DIGIT CODE
<input type="text"/>	<input type="text"/>	<input type="text"/>

**AUTHORIZED USER SIGNATURE** (Sytek accepts a digital signature or a hand signature)

**DATE**



# WHY MEMBERSHIP?

## Why Join Us?

Serving Central Minnesota since 1907, our company has grown into providing many different services. We are owned by our members and run for the benefit of our customers. We're a people-first organization and our values are centered in making a positive and lasting impact.

## Membership

### What does membership mean to me?

When you have a membership with Sytek (UCTA), you get exclusive voting rights, annual meeting review and a return on your investment. Sytek is currently paying members through 1980.

## Earnings

- In 2019 we allocated **more** than 100% back to our members!\*
- One time \$50 non-refundable membership fee

EXAMPLE: John Smith services cost him \$1,140.00 for the year, we allocated \$1,226.25 back to his account

*\*The amount of refund varies from year to year based on how much profit the cooperative makes in any given year and if there are any upcoming projects. Future refunds are not guaranteed and the decision on how much to return in cash to the cooperative members at any given time is made by the cooperative's board of directors and will vary from year to year.*

**WHEN SYTEK MAKES MONEY,  
100% OF THE THE MONEY IS  
ALLOCATED BACK TO ITS MEMBERS**

**SYTEKCOM.COM**

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