



Welcome to Sytek!

A service provided by Upsala Cooperative Telephone Association

Please fill out the attached application for telephone and/or internet service.

There is a required deposit of \$100 due when the application is returned to our office. It will be credited back to your account after 12 months of timely payments. Sytek has an installation fee which will be determined depending on the existing equipment at your home. This can be paid up front or with your first billing statement. **This is a separate and additional charge from the deposit.**

If you are requesting service for a newly constructed house, please allow 4 weeks for the installation, provided the ground allows for plowing of the Fiber To The Home (FTTH). If the ground is frozen, plowing/boring will be based on environment. If fiber needs to be plowed/bored, the installation fee is \$1,200 **plus** the plowing/boring fee. The \$1,200 installation fee may be waived with a 24 month contract.

If you are requesting service for an existing home, please allow two weeks for installation provided that FTTH was plowed at an earlier date. If fiber has already been plowed to the home, the installation fee is \$100. The \$100 installation fee may be waived with a 12 month contract.

If the application requires plowing of the Fiber-To-The-Home, our technicians will need to go to the site and measure. The first 250' on private right away (driveway to home) is free. The first 750' on public right of way (coming from our nearest ped to your driveway) is free. It is \$5.05 per foot after the 250' on private and \$5.05 per foot after the 750' on public. When our office has finished measuring, you will receive an estimate by email or by mail with the deposit amount required to start the installation of service.

Boring Fiber-To-The-Home will be 100% customer responsibility at 9.85 per foot. Our technicians will need to go to the site and measure. When our office has finished measuring, you will receive an estimate by email or by mail with the deposit amount required to start the installation of service.

573 Telephone Service is \$22.57 plus surcharges and taxes. The following are local calls for Sytek customers:

845	Albany	547	Swanville
836	Freeport	584	Royalton
746	Holdingford	616, 631, 632	Little Falls

Here are just a few cell phone exchanges that are also local to the Sytek telephone customers: 228, 232, 302, 360, 374, 412, 414, 431, 630, 635, 639, 733, 735 & 803

VoIP (Voice over internet protocol) telephone service is available outside of the 573 exchange starting at \$29.99 plus surcharges and taxes. Business pricing is higher.



SYTEK SERVICE APPLICATION

This is a fillable pdf form, click to download, open this document into Acrobat Reader, fill out both pages, sign and email to: billing@sytekcom.com, or print and mail to: Sytek • PO Box 277 • 117 South Main Street • Upsala MN 56384
Please call (320) 573-1390 with any questions about this form.

DATE OF APPLICATION

APPLICANT NAME

CONTACT NUMBER

MAILING ADDRESS

CITY-STATE-ZIP

911 ADDRESS (service address if different)

COUNTY OF SERVICE

NEW HOME CONSTRUCTION?

☐ Yes ☐ No

HAS FIBER ALREADY BEEN PLOWED?

☐ Yes ☐ No

ARE YOU AN UPSALA
COOPERATIVE MEMBER

☐ Yes ☐ No

WOULD YOU LIKE TO
BECOME A MEMBER?

☐ Yes ☐ No

*(There is a \$50
nonrefundable
fee to become
a member)*

I AM INTERESTED IN (SELECT ONE)

- ☐ Internet only
☐ Telephone and internet
☐ Telephone only

TELEPHONE CUSTOMERS ONLY

Do you want your name in the local phone directory and released to directory assistance? (\$1 monthly fee for an unpublished number)

☐ Yes ☐ No

PUBLISHED NAME

PUBLISHED ADDRESS

INTERNET SPEED

Customers speed experiences will vary, especially when accessing the internet wirelessly from various devices. Download speeds are via a wired connection and are up to 1 gig per second via a wired connection. Due to overhead capacity reserved to deliver the data, speeds may be less than 1 gig. Internet speeds through a wired or wireless connection are not guaranteed due to conditions outside of network control, including customer location, size of customer home, differences in home construction or age of customers devices and equipment.

A \$100 DEPOSIT IS REQUIRED WITH RETURN OF APPLICATION:

Your deposit is credited back to your account after 12 months of timely payments.

INSTALLATION FEE:

- \$100* if fiber has already been plowed to your home.
- \$1200** if fiber has not been plowed to your home.
- If fiber has not been plowed to your home a separate plowing fee may be required.
- The installation fee may be waived with a *12 or **24 month contract.
- The installation fee is a separate and additional charge from the deposit.
- You may pay the installation fee up front, or with your first billing statement.
- A late payment charge of 1.5% per month (18% per year) will be applied to any amount past due.
- The minimum late payment charge is \$.50.

TELEPHONE CUSTOMERS ONLY

REQUIRED PIN/PASSWORD

For Telephone Customers In 2007, the Federal Communications Commission (FCC) adopted new rules for telephone companies to protect your customer information. Customer Proprietary Network Information (CPNI) includes the call detail information such as called number, time of call, length of call etc. as well as the types of service offerings to which you subscribe and the extent to which the services are used.

As you may be aware, we will only be able to discuss account information with the person(s) listed on the account or legal power of attorney. If call detail or password information is required over the phone, you will need to provide a previously set password in order for our customer service representative (CSR) to supply the requested information over the phone.

In an effort to serve you better, we are asking you to answer two or more of the following questions. In the event that you call our office requesting information about your account, and do not remember your password, we will ask you one of these questions before giving any information about your account.

TELEPHONE AND INTERNET CUSTOMERS

Please answer at least two questions, OR give us a password or PIN # so we can validate you if you call in regarding your password or account information.

MOTHER'S MAIDEN NAME

FAVORITE TEACHER

FAVORITE PET'S NAME

CITY YOU WERE BORN IN

SCHOOL YOU GRADUATED FROM

PIN/PASSWORD

SIGNATURE (Sytek accepts a digital signature or a hand signature)

OPTIONAL RECURRING ACH/EBILL FORM

Fill out the information below to save time and money! A \$2.00 surcharge will apply if you choose to receive a paper bill

EMAIL (save \$2.00 and **send pdf ebill only** to this email address.)

☐ I will call in my bank or credit card information

ACH/EFT PAYMENTS (please enclose a voided check) **This is a free service.**

BANK NAME

BANK ACCOUNT NUMBER

ROUTING NUMBER

CREDIT CARD PAYMENTS **A \$2.00 surcharge will apply for payments made via credit card.**

VISA/MASTERCARD/DISCOVER

EXPIRATION DATE

THREE DIGIT CODE

AUTHORIZED USER SIGNATURE (Sytek accepts a digital signature or a hand signature)

DATE



WHY MEMBERSHIP?

Why Join Us?

Serving Central Minnesota since 1907, our company has grown into providing many different services. We are owned by our members and run for the benefit of our customers. We're a people-first organization and our values are centered in making a positive and lasting impact.

Membership

What does membership mean to me?

When you have a membership with Sytek (UCTA), you get exclusive voting rights, annual meeting review and a return on your investment. Sytek is currently paying members through 1980.

Earnings

- In 2019 we allocated **more** than 100% back to our members!*
- One time \$50 non-refundable membership fee

EXAMPLE: John Smith services cost him \$1,140.00 for the year, we allocated \$1,226.25 back to his account

*The amount of refund varies from year to year based on how much profit the cooperative makes in any given year and if there are any upcoming projects. Future refunds are not guaranteed and the decision on how much to return in cash to the cooperative members at any given time is made by the cooperative's board of directors and will vary from year to year.

**WHEN SYTEK MAKES MONEY,
100% OF THE THE MONEY IS
ALLOCATED BACK TO ITS MEMBERS**

SYTEKCOM.COM

320.573.1390 • 888.573.1390
117 South Main St • PO Box 277
Upsala, MN 56384

APPLICATION FOR MEMBERSHIP

SYTEK LONG DISTANCE PLAN SUMMARY AND CUSTOMER SIGNATURE SHEET

	Flat \$0.14 cent	Interstate Plus	"Call 60"	"Call 200"	"Call 350"	"Call 600"	"Call 1000"
Domesitc 1+ minutes included			60 minutes at 12.0/minute	200 minutes at .09/minute	350 minutes at .08/minute	600 minutes at .07/minute	1000 minutes at .07/minute
Monthly Recurring Charge			5.95 (includes 60 minutes)	17.95 (includes 200 minutes)	26.95 (includes 350 minutes)	43.95 (includes 600 minutes)	73.95 (includes 1000minutes)
Overage Billing Rate			\$0.15	\$0.15	\$0.15	\$0.15	\$0.09
Billing Increments	6 second rounding with 30 second minimum	Intrastate = \$0.1400 Interstate = \$0.0650	Full Minute Rounding	Full Minute Rounding	Full Minute Rounding	Full Minute Rounding	Full Minute Rounding
International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates
Installation Charges	None	None	None	None	None	None	None
Billing Details	volume discount: \$0.14 per minute \$0.0137 at \$25+/month \$0.133 at \$50+/month \$0.126 at \$100+/month \$0.112 at \$250+/month		\$5.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$17.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$26.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$43.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$73.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.
Volume Discounts	see above-discounts	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

PLEASE SET MY ACCOUNT UP FOR THE _____ CALL PLAN @ \$ _____ PER MONTH PLUS THE ADDITIONAL \$3.95 MONTHLY LONG DISTANCE SERVICE FEE

PRINTED NAME

SIGNATURE

PHONE NUMBER

DATE

LONG DISTANCE PRODUCT SUMMARY SHEET

Information	14 Cent plan	EASY 800	EASYSTART 800	Travel Cards
Type of calling	Outgoing 1 + from home or office lines	Incoming 800# to home or office lines	Incoming 800# to home or office lines	Outgoing calls when away from home/office
Target Usage Level	Everyone	Over \$15/month in 800# charges	Up to \$15/month in 800# charges	Everyone
Pricing Base Rate 1st vol. discount 2nd vol. discount 3rd vol. discount 4th vol. discount	\$0.14 per minute \$0.0137 at \$25+/month \$0.133 at \$50+/month \$0.126 at \$100+/month \$0.112 at \$250+/month	\$0.14 U.S. - \$0.40 Can \$0.137 at \$25+/month \$0.133 at \$50+/month \$0.126 at \$100+/month \$0.112 at \$250+/month	\$0.24 per minute n/a	\$0.25 per minute n/a
Rounding Per Call Minimum duration Add'l usage per call NOTE: all calls on all products rounded up to nearest whole cent amount for billing purposes	30 seconds 6 seconds	30 seconds 6 seconds	30 seconds 6 seconds	60 seconds 6 seconds
Install Charges	None and PIC change rebated	\$50.00 non-recurring waived for 1+customers	\$10 non-recurring waived for 1+customers	None
Monthly charges	\$3.95	\$10.00 minimum Not waived	\$5 per month waived for 1+customers	None
Per call Surcharges from ONVOY	None	None	None	None
FCC surcharges	nonpassed through	\$0.30 FCC surcharge per call from payphones	\$0.30 FCC surcharge per call from payphones	\$0.30 FCC surcharge per call from payphones
Billing and Service	From Local Telco	from ONVOY/MEANS Telcom or Local Telco		From local Telco

SYTEK

LONG DISTANCE CARRIERS

Signature

I understand there is a monthly charge of \$3.95(signature)
For Upsala Long Distance

Pic Freeze Yes _____ No _____

I Want a Long Distance Carrier Yes _____ NO _____

Telephone number

Date

You must select a long distance carrier from each column to provide your 1 + dialed long distance service for calls both within your calling area (IntraLATA) and outside your calling area (InterLATA).

InterLATA
CHECK ONE BOX ONLY

- ☐ **AT&T**
Business 1-800-222-0400
Residential 1-800-222-0300
- ☐ **GLOBAL CROSSING**
Business 1-800-466-4600
Residential 1-800-482-4848
- ☐ **EXCEL COMMUNICATIONS**
Business/Residential 1-800-875-9235
- ☐ **COAST INTERNATIONAL INC**
Business/Residential 1-800-877-1118
- ☐ **MCI**
Business 1-800-888-0800
Residential 1-800-444-2222
- ☐ **WORLDCOM**
Business 1-800-749-9600
Residential 1-877-673-5587
- ☐ **CCC GLOBAL COM**
Business/Residential 1-800-569-4682
- ☐ **DIAL AND SAVE**
Business 1-800-209-8133
Residential 1-800-875-9235
- ☐ **ONVOY**
Business/Residential 1-800-933-1224
- ☐ **UPSALA LONG DISTANCE**
Business/Residential 1-320-573-2122
- ☐ **BROADWING COMMUNICATIONS**
Business/Residential 1-800-422-1199
- ☐ **UNITED CARRIER NETWORK**
Business 1-800-417-0172
Residential 1-800-691-4041
- ☐ **AMERIVISION/LIFE LINE**
Business/Residential 1-800-800-7550

Intra LATA
CHECK ONE BOX ONLY

- ☐ **AT&T**
Business 1-800-222-0400
Residential 1-800-222-0300
- ☐ **WORLDCOM**
Business 1-800-749-9600
Residential 1-877-673-5587
- ☐ **US LINK**
Business 1-800-450-7283
Residential 1-800-450-7500
- ☐ **AMERICAN SHARECOM**
Business/Residential 1-800-735-3003
- ☐ **EXCEL COMMUNICATIONS**
Business/Residential 1-800-875-9235
- ☐ **AMERIVISION/LIFE LINE**
Business/Residential 1-800-800-7550
- ☐ **GLOBAL CROSSING**
Business 1-800-466-4600
Residential 1-800-482-4848
- ☐ **UNITED CARRIER NETWORK**
Business 1-800-417-0172
Residential 1-800-691-4041
- ☐ **MCI**
Business 1-800-888-0800
Residential 1-800-444-2222
- ☐ **UPSALA LONG DISTANCE**
Business/Residential 1-320-573-2122
- ☐ **CCC GLOBAL COM**
Business/Residential 1-800-569-4682
- ☐ **DIAL AND SAVE**
Business 1-800-209-8133
Residential 1-800-875-9235
- ☐ **BROADWING COMMUNICATIONS**
Business/Residential 1-800-422-1199

SYTEK

LONG DISTANCE CARRIERS

- | | |
|---|---|
| <input type="checkbox"/> VERIZON
Business 1-800-483-1660
Residential 1800-483-3737 | <input type="checkbox"/> VERIZON
Business 1-800-483-1660
Residential 1-800-483-3737 |
| <input type="checkbox"/> WORKING ASSETS
Business 1-800-789-9253
Residential 1-800-548-2567 | <input type="checkbox"/> TALK AMERICA
Business/Residential 1-888-825-5265 |
| <input type="checkbox"/> INTEGRA
Business/Residential 1-800-820-7880 | <input type="checkbox"/> DTI – DIGITAL TEL., INC.
Business/Residential 1-877-742-5384 |
| <input type="checkbox"/> LIGHTYEAR COMMUNICATIONS
Business/Residential 1-800-393-7300 | <input type="checkbox"/> INTEGRA
Business/Residential 1-800-820-7880 |
| <input type="checkbox"/> TALK AMERICA
Business/Residential 1-888-825-5265 | <input type="checkbox"/> LIGHTYEAR COMMUNICATIONS
Business/Residential 1-800-393-7300 |
| <input type="checkbox"/> DTI – DIGITAL TEL., INC.
Business/Residential 1-877-742-5384 | <input type="checkbox"/> WORKING ASSETS
Business 1-800-789-9253
Residential 1-800-548-2567 |
| <input type="checkbox"/> AMERICAN SHARECOM
Business/Residential 1-800-735-3003 | <input type="checkbox"/> ONVOY
Business/Residential 1-800-933-1224 |
| <input type="checkbox"/> US LINK
Business 1-800-450-7283
Residential 1-800-450-7500 | <input type="checkbox"/> COAST INTERNATIONAL INC
Business/Residential 1-800-877-1118 |

The sequence in which the long distance carriers are listed above does not indicate a preference nor a recommendation by Sytek.



Design Your Own Telephone Service

*Sytek "special package" offers big savings on popular
features that make your life easier.*

A \$29.75/30.20** Monthly Value For Only.....*

\$7.95/Month

An Annual savings of More Than \$262

For just \$7.95 per month you get Any or all of the following:

- | | | | |
|---|------|---|------|
| <input type="checkbox"/> Voice Mail | 4.00 | <input type="checkbox"/> Automatic Recall | 1.50 |
| <input type="checkbox"/> Voice Mail with Internet pkg | 2.50 | <input type="checkbox"/> 900 Number Blocking | NC |
| <input type="checkbox"/> Simultaneous Ring | 2.00 | <input type="checkbox"/> Automatic Callback | 1.50 |
| (Voice Mail Required) | | <input type="checkbox"/> Selective Call Forwarding | 1.50 |
| <input type="checkbox"/> Call Waiting | 1.00 | <input type="checkbox"/> Calling Number Delivery* | 3.50 |
| <input type="checkbox"/> Call Forwarding | 1.00 | (Caller ID Box may be required) | |
| <input type="checkbox"/> Three-Way Calling | 1.00 | <input type="checkbox"/> Calling Number and Name Delivery** | 3.95 |
| <input type="checkbox"/> Speed Calling (8) | 1.00 | (Caller ID Box may be required) | |
| <input type="checkbox"/> Speed Calling (30) | 1.75 | <input type="checkbox"/> Calling Number Delivery Blocking – | |
| <input type="checkbox"/> Personal Ringing | 2.00 | Per Call - No Monthly Charge | |
| <input type="checkbox"/> Call Forwarding Busy Line | 2.00 | <input type="checkbox"/> Calling Number Delivery Blocking – | |
| <input type="checkbox"/> Call Forwarding Don't Answer | 2.00 | Per Line - No Monthly Charge | |
| <input type="checkbox"/> Remote Activation of | | <input type="checkbox"/> Termination Call Management | NC |
| Call Forwarding | 2.00 | | |

Contact us for details! 573.1390 – Option #1

To sign up.... Simply check the features that you would like above, sign below and return this form to us. We will mail a confirmation letter to you once the features have been installed and will also include instructions on how to use the features.

There will be a \$15.00 set-up fee charged to your account.

Signature: _____ Date: _____

Telephone Number: _____