

Residential Telephone Service Voice Over Internet Protocol



Residential

	Phone Number Native to Serving Rate Center	White Page Directory Listing	911 Registration	Unlimited Local and Long Distance	Caller ID & Caller Assistance (Per use fee)	Call Waiting	Call Hold	3 Way Calling	Call Return	Last Number Redial	Anonymous Redial	Calling Line ID Rejection	Do Not Disturb	Speed Dial	Voice Mail	Unified Messaging	Sequential Ring	Simultaneous Ring	Mobile Client	Selective Call Acceptance	Selective Call Rejection	Distinctive Ring		
STANDARD	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	\$29.99 per month plus tax
SELECT	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	\$35.99 per month plus tax



Unified Messaging

Unified messaging (or UM) is a business term for the integration of different electronic messaging and communications media (e-mail, SMS, fax, voicemail, video messaging, etc.) technologies into a single interface, accessible from a variety of different devices.

Sequential Ringing

Enables users to define a list of phone numbers that ring sequentially when a call comes in that meets the determined criteria. While this service rings number after number searching for the user, the calling party hears a greeting, followed by periodic comfort announcements. The caller can also press a key to interrupt the search and leave a message.

Simultaneous Ring

Enables users to have multiple phones ring simultaneously when a call comes in that meets the determined criteria. The first phone to be answered is connected. For example, calls to a user's desk phone could also ring the user's mobile phone, in case the user is not at his or her desk.

Mobile Client

A mobile application, most commonly referred to as an app, is a type of application software designed to run on a mobile device, such as a smart phone or tablet computer. Mobile applications frequently serve to provide users with similar services to those accessed on PCs.

Selective Call Acceptance

Selective Acceptance is a user-level feature that blocks all calls except for calls that occur under pre-defined criteria. You can block calls by phone number, time of day, holiday, or any combination of these.

Selective Call Rejection

This service enables a user to define criteria that causes certain incoming calls to be rejected and provided a treatment. All other calls terminate as usual. Selective Call Rejection allows a user to block calls that meet user-configurable criteria.

Distinctive Ring

Distinctive ring, marketed under a variety of names, is a service offered by a telephone company that establishes additional telephone numbers on the same line as an existing number, each number ringing with a distinctive ringing pattern.