



Sytek Service Application

PLEASE COMPLETE BOTH SIDES

Date of Application: _____ Printed name of applicant _____

Phone #: _____ Signature of applicant _____

Social Security # _____ OR copy of drivers license/valid state ID

Mailing Address: _____ 911 Address: _____

New Home Construction Yes ___ No ___ (If a fee is required for plowing, a quote will be sent - see welcome page)

Previous homeowner (if known) _____ Their # _____

Are you an Upsala Cooperative member? Yes ___ No ___

Would you like to become a member? Yes ___ No ___ (This is a \$50.00 non-refundable additional fee)

Internet Speed:

Customers speed experiences will vary, especially when accessing the internet wirelessly from various devices. Download speeds are via a wired connection and are up to 1 gig per second via a wired connection. Due to overhead capacity reserved to deliver the data, speeds may be less than 1 gig. Internet speeds through a wired or wireless connection are not guaranteed due to conditions outside of network control, including customer location, size of customer home, differences in home construction or age of customers devices and equipment.

Telephone Customers: Required Pin/Password: _____

Do you want your name in the local phone directory and released to directory assistance?

Yes ___ No ___ (\$1.00 monthly charge for an unpublished number)

If yes, how do you want your name to appear in the local telephone directory?

Name _____ Address _____

A \$100 DEPOSIT IS REQUIRED WITH RETURN OF APPLICATION:

Your deposit is credited back to your account after 12 months of timely payments.

Installation Fee:

\$100* if fiber has already been plowed to your home.

\$1200** if fiber has not been plowed to your home.

If fiber has not been plowed to your home a separate plowing fee may be required.

The installation fee may be waived with a *12 or **24 month contract.

The installation fee is a separate and additional charge from the deposit.

You may pay the installation fee up front, or with your first billing statement.

A late payment charge of 1.5% per month (18% per year) will be applied to any amount past due.

The minimum late payment charge is \$.50.



For Telephone Customers In 2007, the Federal Communications Commission (FCC) adopted new rules for telephone companies to protect your customer information. Customer Proprietary Network Information (CPNI) includes the call detail information such as called number, time of call, length of call etc. as well as the types of service offerings to which you subscribe and the extent to which the services are used.

As you may be aware, we will only be able to discuss account information with the person(s) listed on the account or legal power of attorney. If call detail or password information is required over the phone, you will need to provide a previously set password in order for our customer service representative (CSR) to supply the requested information over the phone.

In an effort to serve you better, we are asking you to answer two or more of the following questions. In the event that you call our office requesting information about your account, and do not remember your password, we will ask you one of these questions before giving any information about your account.

Internet Customers please answer the same questions so we can validate you if you call in regarding your password or account information.

SECRET QUESTIONS ~ only need to complete two of the following:

1. Mother's maiden name: _____
2. Favorite teacher: _____
3. Favorite pets name: _____
4. City you were born in: _____
5. School you graduated from: _____

Signature: _____

OPTIONAL RECURRING ACH/EBILL FORM: *Fill out the information below to save time and money!*
A \$2.00 surcharge will apply if you choose to receive a paper bill.

Save \$2.00 and send **pdf ebill only** to this email address: _____

For ACH/EFT Payments: (Please enclose a voided check) **THIS IS A FREE SERVICE!**

Bank Name: _____
Bank Account Number: _____
Routing Number: _____

For Credit Card Payments: **A \$2.00 surcharge will apply for payments made via credit card.**

Visa/MasterCard/Discover Account #: _____
Exp. Date: _____ Fraud # (3 digits on back of card): _____

Authorized Signature: _____ Date: _____

Updated 4/29/22