



Welcome to Sytek!

A service provided by Upsala Cooperative Telephone Association

Please fill out the attached application for telephone and/or internet service.

There is a required deposit of \$100 due when the application is returned to our office. It will be credited back to your account after 12 months of timely payments. Sytek has an installation fee which will be determined depending on the existing equipment at your home. This can be paid up front or with your first billing statement. **This is a separate and additional charge from the deposit.**

If you are requesting service for a newly constructed house, please allow 4 weeks for the installation, provided the ground allows for plowing of the Fiber To The Home (FTTH). If the ground is frozen, plowing/boring will be based on environment. If fiber needs to be plowed/bored, the installation fee is \$1,200 **plus** the plowing/boring fee. The \$1,200 installation fee may be waived with a 24 month contract.

If you are requesting service for an existing home, please allow two weeks for installation provided that FTTH was plowed at an earlier date. If fiber has already been plowed to the home, the installation fee is \$100. The \$100 installation fee may be waived with a 12 month contract. If the application requires plowing of the Fiber-To-The-Home, our technicians will need to go to the site and measure. The first 250' on private right away (driveway to home) is free. The first 750' on public right of way (coming from our nearest ped to your driveway) is free. It is \$5.05 per foot after the 250' on private and \$5.05 per foot after the 750' on public. When our office has finished measuring, you will receive an estimate by email or by mail with the deposit amount required to start the installation of service.

Boring Fiber-To-The-Home will be 100% customer responsibility at \$4.80 per foot for the first 250 feet, and \$9.85 per foot for anything more than 250 feet. Our technicians will need to go to the site and measure. When our office has finished measuring, you will receive an estimate by email or by mail with the deposit amount required to start the installation of service.

The following are local calls for Sytek customers:

845	Albany	547	Swanville
836	Freeport	584	Royalton
746	Holdingsford	616, 631, 632	Little Falls

Here are just a few cell phone exchanges that are also local to the Sytek telephone customers:
228, 232, 302, 360, 374, 412, 414, 431, 630, 635, 639, 733, 735 & 803



Sytek Service Application

PLEASE COMPLETE BOTH SIDES

Date of Application: _____ Printed name of applicant _____

Phone #: _____ Signature of applicant _____

Social Security # _____ OR copy of drivers license/valid state ID

Mailing Address: _____ 911 Address: _____

New Home Construction Yes ___ No ___ (If a fee is required for plowing, a quote will be sent - see welcome page)

Previous homeowner (if known) _____ Their # _____

Are you an Upsala Cooperative member? Yes ___ No ___

Would you like to become a member? Yes ___ No ___ (This is a \$50.00 non-refundable additional fee)

Internet Speed:

Customers speed experiences will vary, especially when accessing the internet wirelessly from various devices. Download speeds are via a wired connection and are up to 1 gig per second via a wired connection. Due to overhead capacity reserved to deliver the data, speeds may be less than 1 gig. Internet speeds through a wired or wireless connection are not guaranteed due to conditions outside of network control, including customer location, size of customer home, differences in home construction or age of customers devices and equipment.

Telephone Customers: Required Pin/Password: _____

Do you want your name in the local phone directory and released to directory assistance?

Yes ___ No ___ (\$1.00 monthly charge for an unpublished number)

If yes, how do you want your name to appear in the local telephone directory?

Name _____ Address _____

A \$100 DEPOSIT IS REQUIRED WITH RETURN OF APPLICATION:

Your deposit is credited back to your account after 12 months of timely payments.

Installation Fee:

\$100* if fiber has already been plowed to your home.

\$1200** if fiber has not been plowed to your home.

If fiber has not been plowed to your home a separate plowing fee may be required.

The installation fee may be waived with a *12 or **24 month contract.

The installation fee is a separate and additional charge from the deposit.

You may pay the installation fee up front, or with your first billing statement.

A late payment charge of 1.5% per month (18% per year) will be applied to any amount past due.

The minimum late payment charge is \$.50.



For Telephone Customers In 2007, the Federal Communications Commission (FCC) adopted new rules for telephone companies to protect your customer information. Customer Proprietary Network Information (CPNI) includes the call detail information such as called number, time of call, length of call etc. as well as the types of service offerings to which you subscribe and the extent to which the services are used.

As you may be aware, we will only be able to discuss account information with the person(s) listed on the account or legal power of attorney. If call detail or password information is required over the phone, you will need to provide a previously set password in order for our customer service representative (CSR) to supply the requested information over the phone.

In an effort to serve you better, we are asking you to answer two or more of the following questions. In the event that you call our office requesting information about your account, and do not remember your password, we will ask you one of these questions before giving any information about your account.

Internet Customers please answer the same questions so we can validate you if you call in regarding your password or account information.

SECRET QUESTIONS ~ only need to complete two of the following:

- 1. Mother's maiden name: _____
- 2. Favorite teacher: _____
- 3. Favorite pets name: _____
- 4. City you were born in: _____
- 5. School you graduated from: _____

Signature: _____

OPTIONAL RECURRING ACH/EBILL FORM: *Fill out the information below to save time and money!*
A \$2.00 surcharge will apply if you choose to receive a paper bill.

Save \$2.00 and send **pdf ebill only** to this email address: _____

For ACH/EFT Payments: (Please enclose a voided check) **THIS IS A FREE SERVICE!**

Bank Name: _____
Bank Account Number: _____
Routing Number: _____

For Credit Card Payments: **A \$2.00 surcharge will apply for payments made via credit card.**

Visa/MasterCard/Discover Account #: _____
Exp. Date: _____ Fraud # (3 digits on back of card): _____

Authorized Signature: _____ Date: _____

Updated 4/29/22

SYTEK

LONG DISTANCE CARRIERS

Signature _____

I understand there is a monthly charge of \$3.95 (signature)
For Upsala Long Distance

Pic Freeze Yes _____ No _____

I Want a Long Distance Carrier Yes _____ NO _____

Telephone number _____

Date _____

You must select a long distance carrier from each column to provide your 1 + dialed long distance service for calls both within your calling area (IntraLATA) and outside your calling area (InterLATA).

InterLATA
CHECK ONE BOX ONLY

- AT&T**
Business 1-800-222-0400
Residential 1-800-222-0300
- GLOBAL CROSSING**
Business 1-800-466-4600
Residential 1-800-482-4848
- EXCEL COMMUNICATIONS**
Business/Residential 1-800-875-9235
- COAST INTERNATIONAL INC**
Business/Residential 1-800-877-1118
- MCI**
Business 1-800-888-0800
Residential 1-800-444-2222
- WORLDCOM**
Business 1-800-749-9600
Residential 1-877-673-5587
- CCC GLOBAL COM**
Business/Residential 1-800-569-4682
- DIAL AND SAVE**
Business 1-800-209-8133
Residential 1-800-875-9235
- ONVOY**
Business/Residential 1-800-933-1224
- UPSALA LONG DISTANCE**
Business/Residential 1-320-573-2122
- BROADWING COMMUNICATIONS**
Business/Residential 1-800-422-1199
- UNITED CARRIER NETWORK**
Business 1-800-417-0172
Residential 1-800-691-4041
- AMERIVISION/LIFE LINE**
Business/Residential 1-800-800-7550

Intra LATA
CHECK ONE BOX ONLY

- AT&T**
Business 1-800-222-0400
Residential 1-800-222-0300
- WORLDCOM**
Business 1-800-749-9600
Residential 1-877-673-5587
- US LINK**
Business 1-800-450-7283
Residential 1-800-450-7500
- AMERICAN SHARECOM**
Business/Residential 1-800-735-3003
- EXCEL COMMUNICATIONS**
Business/Residential 1-800-875-9235
- AMERIVISION/LIFE LINE**
Business/Residential 1-800-800-7550
- GLOBAL CROSSING**
Business 1-800-466-4600
Residential 1-800-482-4848
- UNITED CARRIER NETWORK**
Business 1-800-417-0172
Residential 1-800-691-4041
- MCI**
Business 1-800-888-0800
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- DIAL AND SAVE**
Business 1-800-209-8133
Residential 1-800-875-9235
- BROADWING COMMUNICATIONS**
Business/Residential 1-800-422-1199

SYTEK

LONG DISTANCE CARRIERS

- | | |
|---|---|
| <ul style="list-style-type: none"><input type="checkbox"/> VERIZON
Business 1-800-483-1660
Residential 1800-483-3737<input type="checkbox"/> WORKING ASSETS
Business 1-800-789-9253
Residential 1-800-548-2567<input type="checkbox"/> INTEGRA
Business/Residential 1-800-820-7880<input type="checkbox"/> LIGHTYEAR COMMUNICATIONS
Business/Residential 1-800-393-7300<input type="checkbox"/> TALK AMERICA
Business/Residential 1-888-825-5265<input type="checkbox"/> DTI – DIGITAL TEL., INC.
Business/Residential 1-877-742-5384<input type="checkbox"/> AMERICAN SHARECOM
Business/Residential 1-800-735-3003<input type="checkbox"/> US LINK
Business 1-800-450-7283
Residential 1-800-450-7500 | <ul style="list-style-type: none"><input type="checkbox"/> VERIZON
Business 1-800-483-1660
Residential 1-800-483-3737<input type="checkbox"/> TALK AMERICA
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Business/Residential 1-800-393-7300<input type="checkbox"/> WORKING ASSETS
Business 1-800-789-9253
Residential 1-800-548-2567<input type="checkbox"/> ONVOY
Business/Residential 1-800-933-1224<input type="checkbox"/> COAST INTERNATIONAL INC
Business/Residential 1-800-877-1118 |
|---|---|

The sequence in which the long distance carriers are listed above does not indicate a preference nor a recommendation by Sytek.

SYTEK LONG DISTANCE PLAN SUMMARY AND CUSTOMER SIGNATURE SHEET

	Flat \$0.14 cent	Interstate Plus	"Call 60"	"Call 200"	"Call 350"	"Call 600"	"Call 1000"
Domesitic 1+ minutes included			60 minutes at 12.0/minute	200 minutes at .09/minute	350 minutes at .08/minute	600 minutes at .07/minute	1000 minutes at .07/minute
Monthly Recurring Charge			5.95 (includes 60 minutes)	17.95 (includes 200 minutes)	26.95 (includes 350 minutes)	43.95 (includes 600 minutes)	73.95 (includes 1000minutes)
Overage Billing Rate			\$0.15	\$0.15	\$0.15	\$0.15	\$0.09
Billing Increments	6 second rounding with 30 second minimum	Intrastate = \$0.1400 Interstate = \$0.0650	Full Minute Rounding	Full Minute Rounding	Full Minute Rounding	Full Minute Rounding	Full Minute Rounding
International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates	Standard International Rates
Installation Charges	None	None	None	None	None	None	None
Billing Details	volume discount: \$0.14 per minute \$0.0137 at \$25+/month \$0.133 at \$50+/month \$0.126 at \$100+/month \$0.112 at \$250+/month		\$5.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$17.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$26.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$43.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.	\$73.95 is a montly recurring charge, which is billed in advance and prorated (when applicable). Overage charges and international charges will be billed in arrears.
Volume Discounts	see above-discounts	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

PLEASE SET MY ACCOUNT UP FOR THE _____ CALL PLAN @ \$ _____ PER MONTH PLUS THE ADDITIONAL \$3.95 MONTHLY LONG DISTANCE SERVICE FEE

PRINTED NAME

SIGNATURE

PHONE NUMBER

DATE

LONG DISTANCE PRODUCT SUMMARY SHEET

Information	14 Cent plan	EASY 800	EASystART 800	Travel Cards
Type of calling	Outgoing 1 + from home or office lines	Incoming 800# to home or office lines	Incoming 800# to home or office lines	Outgoing calls when away from home/office
Target Usage Level	Everyone	Over \$15/month in 800# charges	Up to \$15/month in 800# charges	Everyone
Pricing Base Rate 1st vol. discount 2nd vol. discount 3rd vol. discount 4th vol. discount	\$0.14 per minute \$0.0137 at \$25+/month \$0.133 at \$50+/month \$0.126 at \$100+/month \$0.112 at \$250+/month	\$0.14 U.S. - \$0.40 Can \$0.137 at \$25+/month \$0.133 at \$50+/month \$0.126 at \$100+/month \$0.112 at \$250+/month	\$0.24 per minute n/a	\$0.25 per minute n/a
Rounding Per Call Minimum duration Add'l usage per call NOTE: all calls on all products rounded up to nearest whole cent amount for billing purposes	30 seconds 6 seconds	30 seconds 6 seconds	30 seconds 6 seconds	60 seconds 6 seconds
Install Charges	None and PIC change rebated	\$50.00 non-recurring waived for 1+customers	\$10 non-recurring waived for 1+customers	None
Monthly charges	\$3.95	\$10.00 minimum Not waived	\$5 per month waived for 1+customers	None
Per call Surcharges from ONVOY	None	None	None	None
FCC surcharges	nonpassed through	\$0.30 FCC surcharge per call from payphones	\$0.30 FCC surcharge per call from payphones	\$0.30 FCC surcharge per call from payphones
Billing and Service	From Local Telco	from ONVOY/MEANS Telcom or Local Telco		From local Telco



Design Your Own Telephone Service

Sytek "special package" offers big savings on popular features that make your life easier.

A \$29.75/30.20** Monthly Value For Only.....*

\$7.95/Month

An Annual savings of More Than \$262

For just \$7.95 per month you get Any or all of the following:

- | | | | |
|---|------|---|--|
| <input type="checkbox"/> Voice Mail | 4.00 | <input type="checkbox"/> Automatic Recall | 1.50 |
| <input type="checkbox"/> Voice Mail with Internet pkg | 2.50 | <input type="checkbox"/> Toll Restriction w/Pin # | 2.00 |
| <input type="checkbox"/> Simultaneous Ring
(Voice Mail Required) | 2.00 | <input type="checkbox"/> 900 Number Blocking | NC |
| <input type="checkbox"/> Call Waiting | 1.00 | <input type="checkbox"/> Automatic Callback | 1.50 |
| <input type="checkbox"/> Call Forwarding | 1.00 | <input type="checkbox"/> Selective Call Forwarding | 1.50 |
| <input type="checkbox"/> Three-Way Calling | 1.00 | <input type="checkbox"/> Calling Number Delivery* | 3.50
<i>(Caller ID Box may be required)</i> |
| <input type="checkbox"/> Speed Calling (8) | 1.00 | <input type="checkbox"/> Calling Number and Name Delivery** | 3.95
<i>(Caller ID Box may be required)</i> |
| <input type="checkbox"/> Speed Calling (30) | 1.75 | <input type="checkbox"/> Calling Number Delivery Blocking –
Per Call - No Monthly Charge | |
| <input type="checkbox"/> Personal Ringing | 2.00 | <input type="checkbox"/> Calling Number Delivery Blocking –
Per Line - No Monthly Charge | |
| <input type="checkbox"/> Call Forwarding Busy Line | 2.00 | <input type="checkbox"/> Termination Call Management | NC |
| <input type="checkbox"/> Call Forwarding Don't Answer | 2.00 | | |
| <input type="checkbox"/> Remote Activation of
Call Forwarding | 2.00 | | |

Contact us for details! 573.1390 – Option #1

To sign up.... Simply check the features that you would like above, sign below and return this form to us. We will mail a confirmation letter to you once the features have been installed and will also include instructions on how to use the features.

There will be a \$15.00 set-up fee charged to your account.

Signature: _____ Date: _____

Telephone Number: _____

Phone/usa/numbers/admin file/office forms/ telephone forms/telephone feature promo

LONG DISTANCE PRODUCT SUMMARY SHEET

LONG DISTANCE PRODUCT SUMMARY SHEET